Southeast Toyota Distributors, LLC

ROCKED

This is to certify that

# Sebastian Perez chacon

has successfully completed

## CC8506 - CX & Closing Conversations

CERTIFICATE OF ACHIEVEMENT · POWERED BY ROCKED ·

Kai Ramadan
Kai Ramadan
Vice President, Fixed Operations

Tim Lloyd
Tim Lloyd
Director, Fixed Operations

Amanda Streicher
Amanda Streicher
Fixed Operations Training Manager

Certificate ID: **kslrDdKNGDoqVJA**
Issued On: **September 11, 2026**