Southeast Toyota Distributors, LLC

ROCKED

This is to certify that

Jacob Underwood

has successfully completed

CC8506 - CX & Closing Conversations

with distinction.



Kai Ramadan
Kai Ramadan
Vice President, Fixed Operations

Tim Lloyd
Tim Lloyd
Director, Fixed Operations

Amanda Streicher
Amanda Streicher
Fixed Operations Training Manager

Certificate ID: **RxcKWJgnjf9Wt56**
Issued On: **October 29, 2026**