



This is to certify that

Jana Macwilliams

has successfully completed

**CC9111 - Service Phone Skills: Level 2
Certification**

with distinction.

Matthias Stoevers

Matthias Stoevers

CEO at The RockED Company Inc.

501 E. Las Olas Blvd Suite 300 Fort Lauderdale, FL 33301

Copyright © 2025

**VERIFIED
CERTIFICATE**

Passed With Distinction



Certificate ID: 1yEB1Qrnuwcv4vF

Issued On: May 30, 2026